

# Contact Details

Environmental Services  
**Helpline** 01942 404364  
eshelpline@wigan.gov.uk

The Environmental Services Helpline is now your one stop shop for all your neighbourhood issues, such as:

- anti social behaviour
- bins
- dog fouling
- drug related litter
- fly tipping
- graffiti
- litter
- neighbour nuisance
- off road nuisance
- overgrown trees and shrubs
- recycling
- roads and pavements
- rundown properties
- street lights

To report a crime in your area call Greater Manchester Police on **0161 872 5050**. If it is an emergency call **999**. To report crime anonymously call **Crimestoppers** on **0800 555 111**.

To report hoax callers, and information about who is setting deliberate fires and attacks on fire fighters anonymously call **Firestoppers** on **0800 923 9999**.

To report damage to bus shelters and bus stops:

Email: [busstop@gmpte.gov.uk](mailto:busstop@gmpte.gov.uk)  
Phone: **0161 244 1720**

To report damage to phone boxes:

Email: [customerserve.payphone@bt.com](mailto:customerserve.payphone@bt.com)  
Phone: **0800 66 16 10** or **151** from the telephone box.

To report damage to green junction boxes:

Phone: **0800 67 98 45**

Looking for help with a drink or drug problem?

Wigan & Leigh Drug and Alcohol Services  
Phone: **0800 389 4463**  
It's free, confidential and open 24 hours a day

## Your Ward Councillors for **Worsley Mesnes**

### Councillor Brian Baldwin

Phone: 01942 736222  
Email: [B.Baldwin@wigan.gov.uk](mailto:B.Baldwin@wigan.gov.uk)

### Councillor William Rotherham

Phone: 01942 495091  
Email: [W.Rotherham@wigan.gov.uk](mailto:W.Rotherham@wigan.gov.uk)

### Councillor Patricia Holland

Phone: 01942 736225  
Email: [P.Holland@wigan.gov.uk](mailto:P.Holland@wigan.gov.uk)

# PACT Newsletter

Partners & Communities Together

Worsley Mesnes Ward - Spring 2008

*Welcome..* to the second issue of the Worsley Mesnes ward PACT newsletter. Over the last few months the PACT process has been gathering momentum; it's been a steep learning curve for us but thanks to input from the community we're starting to make an impact in the problem areas in your ward. Here are some of the issues you said were affecting your area and what we've been doing about them.

## Kipling Park - You said..

Residents around Kipling Park brought to our attention the problems they were having with a large group of young people congregating in Kipling Park. The young people were drinking and making a lot of noise every Friday and Saturday night.

## We did..

Wigan Leisure and Culture Trust (WLCT) are providing activities at Robin Park for football and dance. They are providing multi sports sessions at Hawkley Hall High School on Thursdays between 6.30 and 8.00pm. The Parks Activity Officer has been promoting the sessions. A range of activities have been arranged for the Easter holidays, look out for more information in the coming weeks. For more information contact the Linc on **01942 486923**, email [linconline@wlct.org](mailto:linconline@wlct.org) or visit <http://www.wlct.org/culture/linconline.htm>

Wigan Council youth workers work in the area on Tuesdays and Thursdays. They have teamed up with the Parks Activity Officer to give extra sessions on Friday evenings. 135 young people have been contacted so far; 60 have participated in events and 51 have participated in anti social behaviour workshops.

All of the off licences near the park have been visited to warn them not to sell to anyone who is under age.

Look out for the rock bus on Thursday 13th, 20th and 27th March. It will be parked up near the Methodist Church on Poolstock Lane between 6.45 and 8.30pm. The bus provides a range of activities for young people including DJ'ing, wide screen television, internet access, board games and X Box.

Police Community Support Officers (PCSO's) have been locking Kipling Park gates on Friday and Saturday evenings and residents have been unlocking them in the morning.

## Congratulations...

...to **Dane Smith**, who has been elected to the UK Youth Parliament. As a member of the Youth Parliament (MYP) he represents the issues of young people across the borough. Well done to **Nicola Rigby** who was also elected as a deputy MYP.



# What you said..

# What we did..

# What you said..

# What we did..

## Worsley Mesnes Precinct

Over the last few months we have been focussing on the problem hotspot of Worsley Mesnes Precinct. Pupils from St James C of E Primary School did a visual audit of the precinct. They made a list of all the problems in the area and suggested ways of making them better.

### You said..

You wanted more litter bins around Worsley Mesnes North precinct to tackle the litter problem.

### We did..

We installed new anti litter signage. Unfortunately there are no more litter bins in stock until the new financial year. We will install bins once back in stock.

### You said..

There is a lot of trade waste dumped behind the Spar on the precinct.

### We did..

We have sent letters to the store manager and the owner of the lease warning them not to dump their waste. We will monitor the situation and if it doesn't improve we will take legal action if necessary.



Pupils from St James C of E Primary School

### You said..

There is a lot of graffiti, damaged flags and weeds around the precinct.

### We did..

We have arranged work to remove the raised kerb areas, add CCTV and commissioned the design of a mosaic to brighten up the area. The work will commence in March. Once it is completed we will then remove all the graffiti from the precinct.

### You said..

The recycling bins next to the Wheel public house are in the wrong place.

### We did..

We have arranged for them to be moved to the other side of the pub where young people will not be able to use them to climb onto the pub's roof.

### You said..

The door on the telephone box near the precinct needs replacing.

### We did..

We contacted BT who unfortunately say it is their policy not to replace doors if they are ripped off or come off in the wind.



The bins outside the Wheel Public House

### You said..

The drain at the side of the chippy was open and a tripping hazard.

### We did..

The drain has now been filled in.

### You said..

The wooden gates at the back of the shops are damaged beyond repair and do not provide any security.

### We did..

A gating order has now been agreed and work has begun to get alley gates installed. The work should be complete by April.

### You said..

The bus shelter on Worsley Mesnes Drive (opposite the shops) had been vandalised.

### We did..

We reported the damage to Greater Manchester Passenger Transport Authority (GMPTE). They have fixed the bus shelter. We also moved the litter bin to prevent young people from climbing onto the bus shelter.



The bus shelter on Worsley Mesnes Drive



Anti litter signage

### You said..

Land behind Walpole Avenue was like a no mans land.

### We did..

The probation service has cleared the land.

### You said..

Litter and rubbish bags have been dumped on Grenfell Close and Cornwallis Road.

### We did..

The bin bags and litter have now been removed. The area is scheduled to be cleaned every Thursday.



The telephone box was reported to BT



This damaged litter bin was removed



The drain that was a tripping hazard.. before and after.

